

Strategic Planning Pause - Assess - Reset: Preparing the Court for the Future

Understanding the External Landscape: External Trends (Revised)

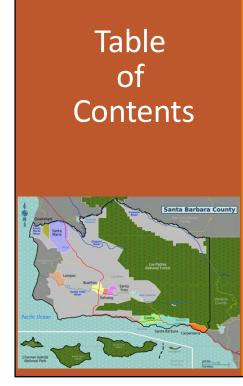
December 7, 2023

RAXIS

Dr. Brenda J. Wagenknecht-Ivey,

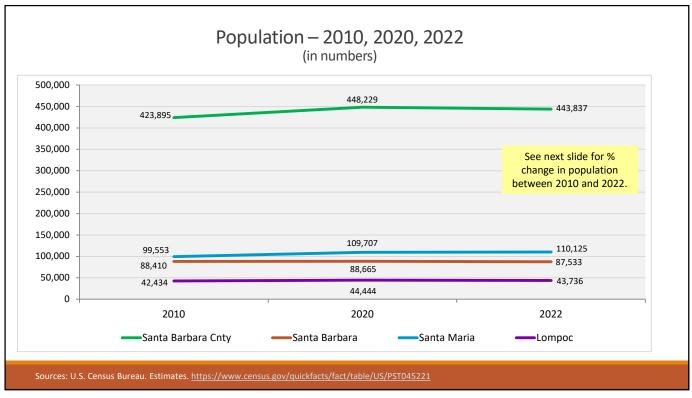
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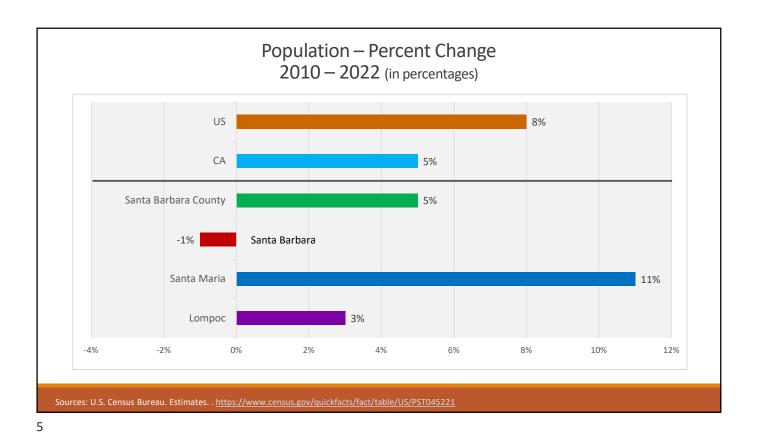
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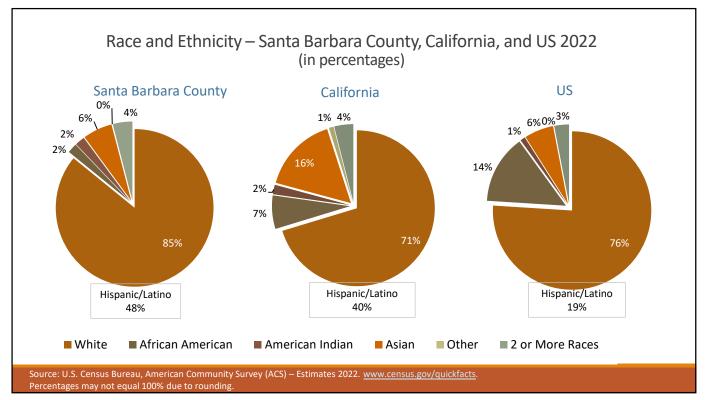


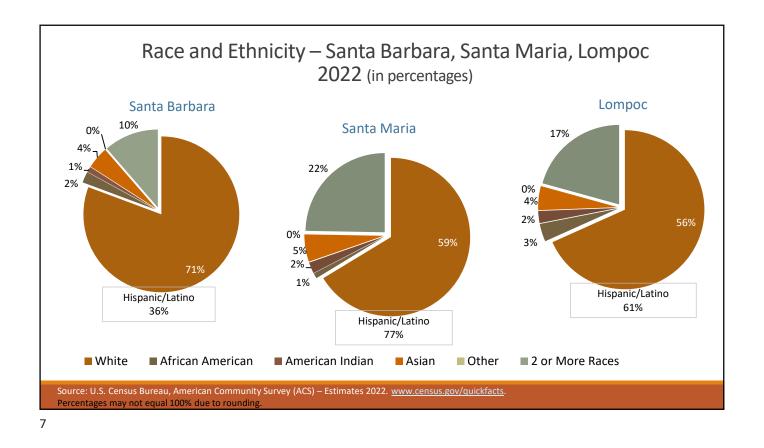
- 1. Social/Demographic (slide 3)
- 2. Economic (slide 15)
- 3. Pandemic (slide 27)
- 4. Technological (slide 29)
- 5. Policy/Political (slide 32)
- 6. The New Future of Work (slide 35)
- 7. Justice System / Crime (slide 38)

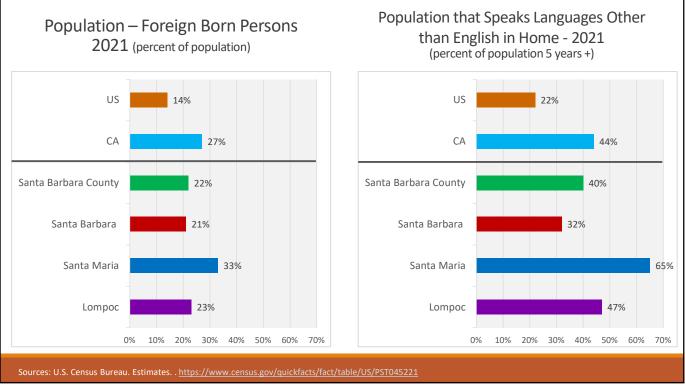


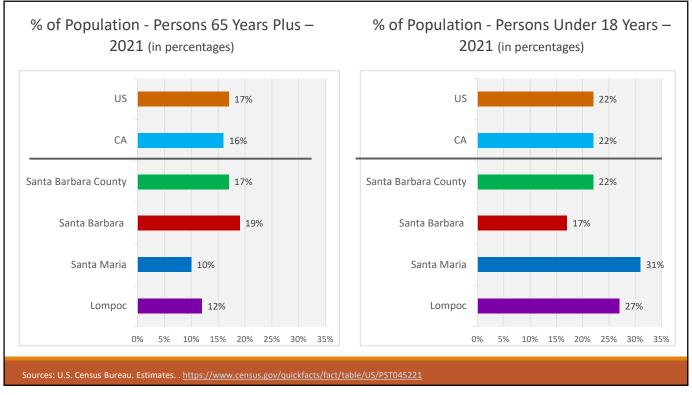


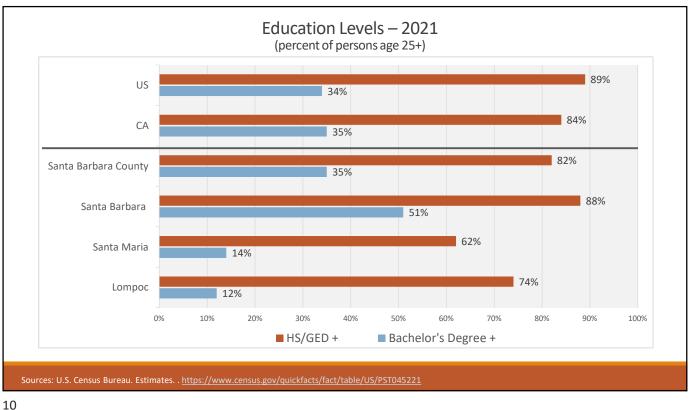


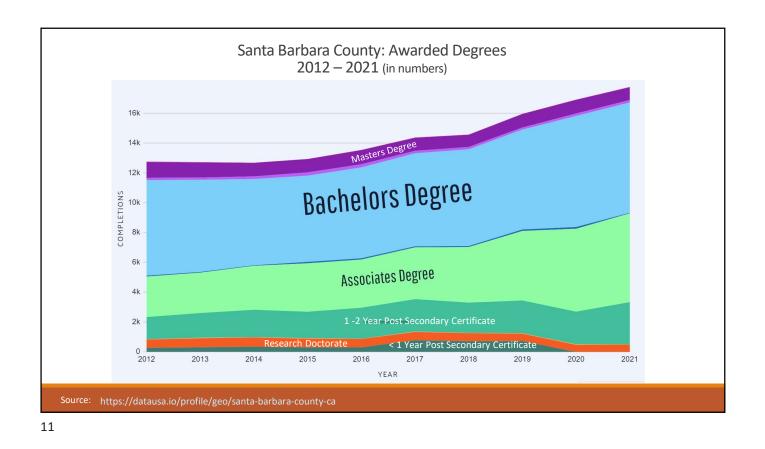


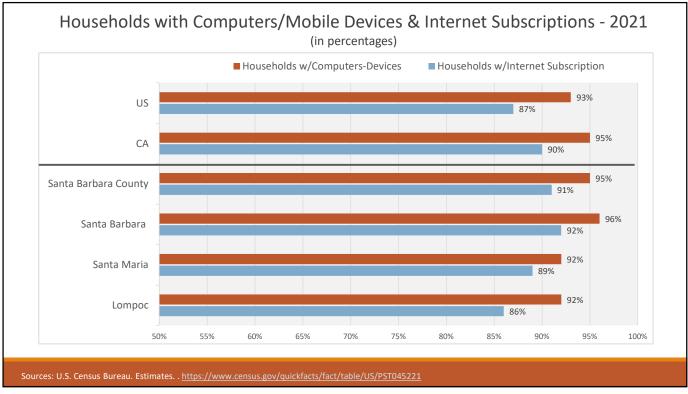


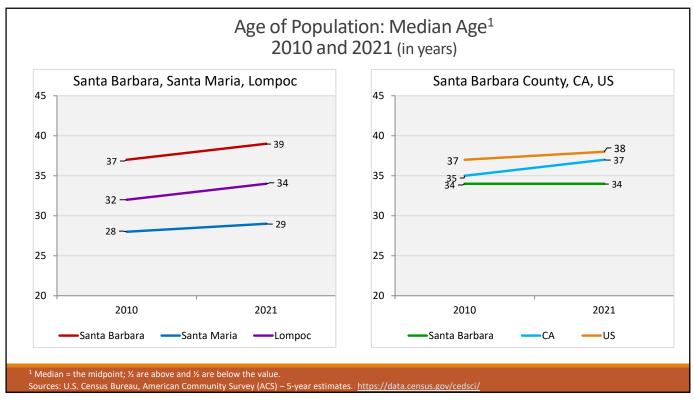












Additional Social Trends

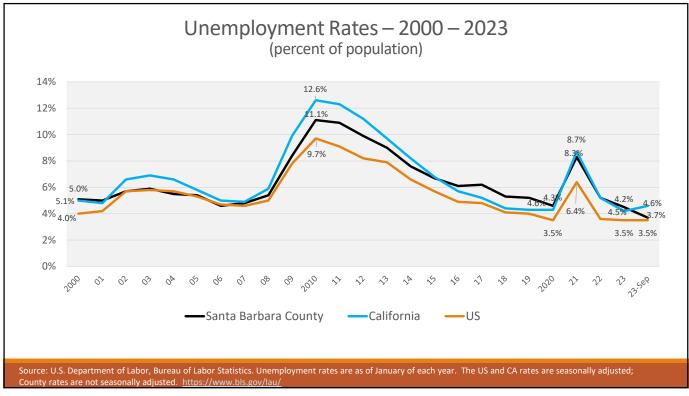
- 1. Customer Service Expectations better, faster, 24 x 7
- Millennials are the largest cohort in general population and workplace; Generation Z entered the workforce in 2019
- Changing work and lifestyle choices (e.g., working virtually; "gig" economy – nontraditional jobs; thriving and wellbeing)
- 4. Lives are "open books" social media
- 5. Social media increasingly used to connect, communicate, do business

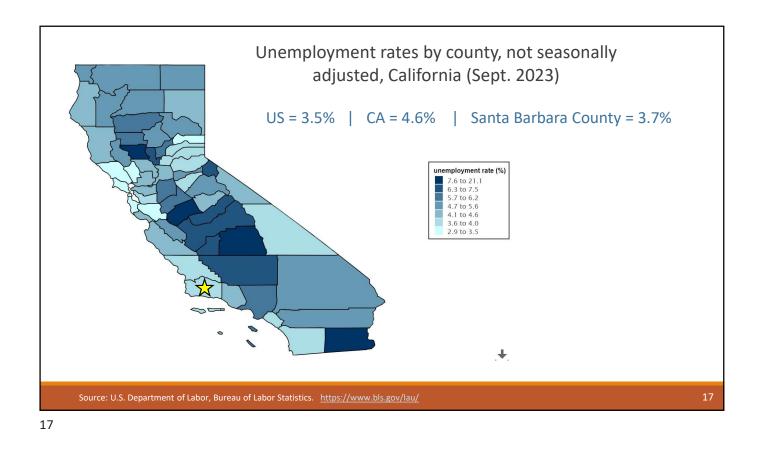
- Combatting/addressing social issues: substance use (opioid, alcohol), bullying, mental health, suicide, gun violence
- Demands for racial justice in communities and an expectation of diversity, equity, and inclusion in organizations
- Growing interest in "micro-learning" learning in small segments, immediate application, and on demand
- 9. Others?



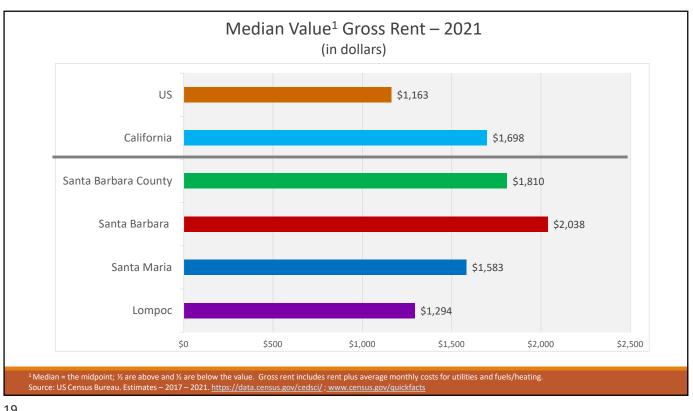
Sources: PRAXIS Consulting, Inc./Dr. Brenda Wagenknecht-Ivey. NCSC Trends Publications. National Association for Court Management – Future in Courts Survey.



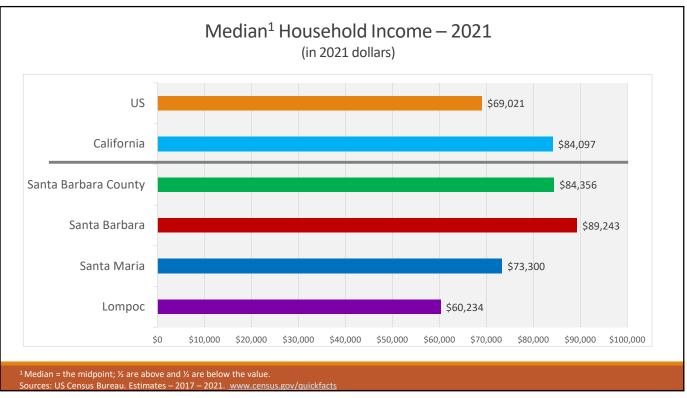


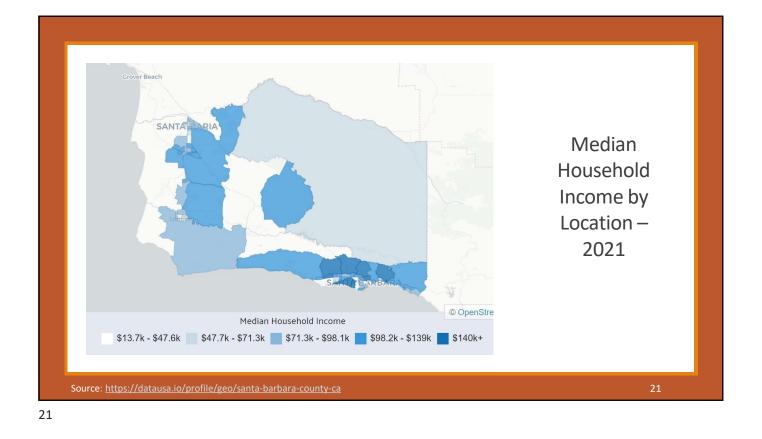


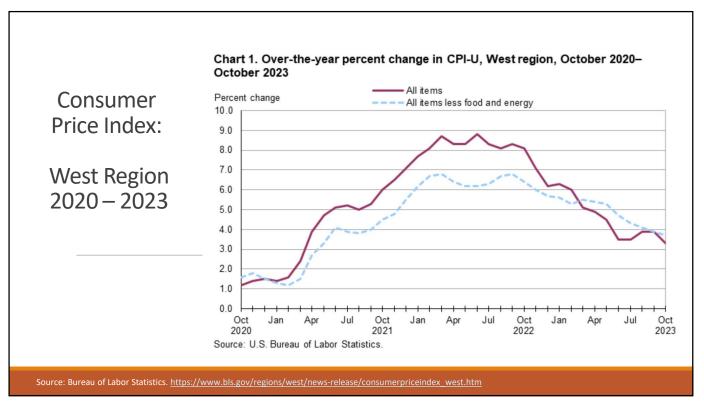


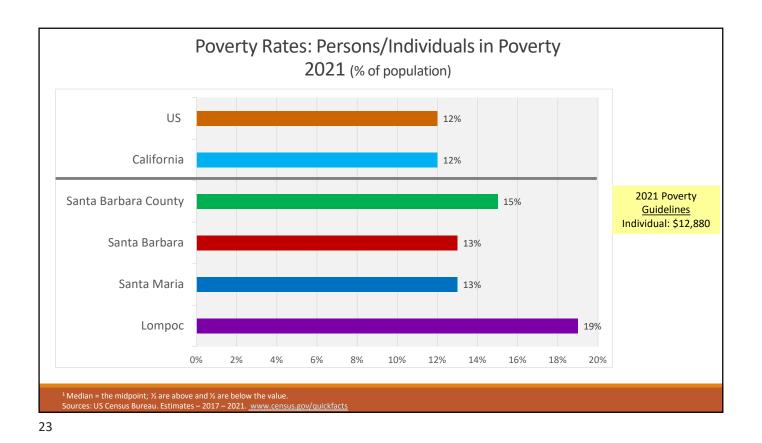




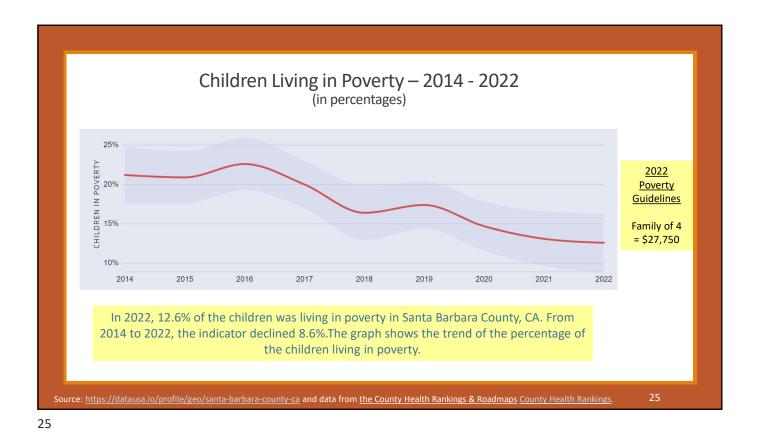


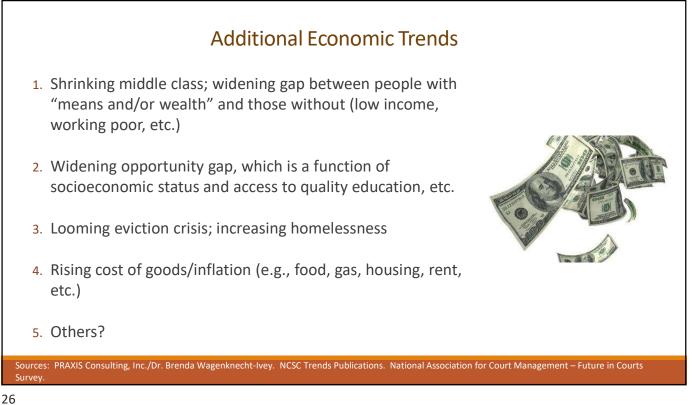






Poverty: Percent of Population Living with Severe Housing Problems -Santa Barbara County - 2014 - 2022 28% In 2022, 29.1% of the population was living with severe housing problems in Santa Barbara County, CA. From 2014 to 2022, the indicator grew 0.311%. Source: https://datausa.io/profile/geo/santa-barbara-county-ca and data from the County Health Rankings & Roadmaps County Health Rankings,





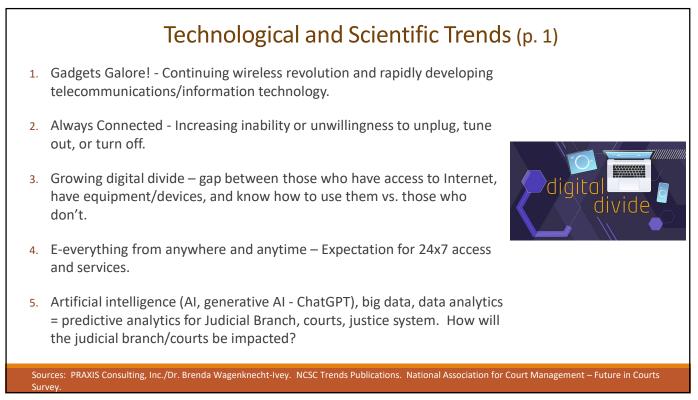
3. Pandemic Trends

Pandemic Trends

- 1. <u>Agility & Resilience:</u> Having the ability to adapt, respond quickly, and bounce back (or forward) from setbacks or hardships are essential for the future. Leaders discovered change did/can happen overnight. Agile and resilient organizations are essential for the future.
- 2. <u>Service Delivery</u>: Court service delivery models have been/are being transformed; access & service delivery are being reinvented/re-imagined.
- 3. <u>Revolutions</u>: Systems have been /are being revolutionized (e.g., digital and hybrid "everything"; processes and documents, jury service, space, "new future of work").
- 4. <u>Filings and Backlogs</u>: Courts are working to reduce backlogs and manage cases / workloads more effectively; there is a tug of war between returning to pre-pandemic ways and refining / re-imagining practices implemented during the pandemic (creating a "new normal").
- 5. <u>Employee Well-Being</u>: Increased focus on addressing isolation, burnout, stress, anxiety, and other mental health issues; employee well-being in a new imperative.
- 6. <u>Collaboration</u> Increased collaboration among teams, partners, and communities.
- 7. Economic Impact: Rising costs/inflation (e.g., rent, housing, gas, food, etc.).

Sources: PRAXIS Consulting, Inc./Dr. Brenda Wagenknecht-Ivey

4. Technological



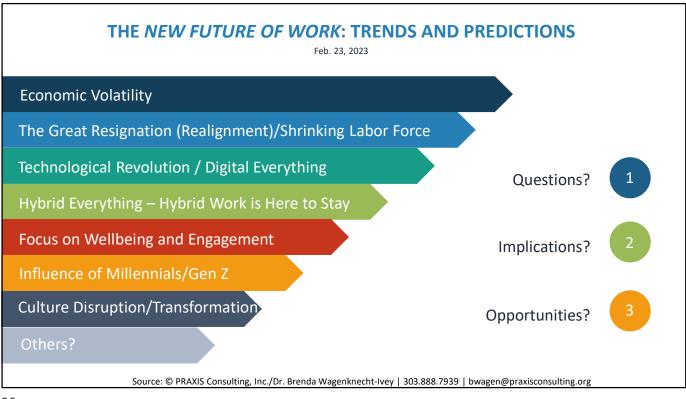


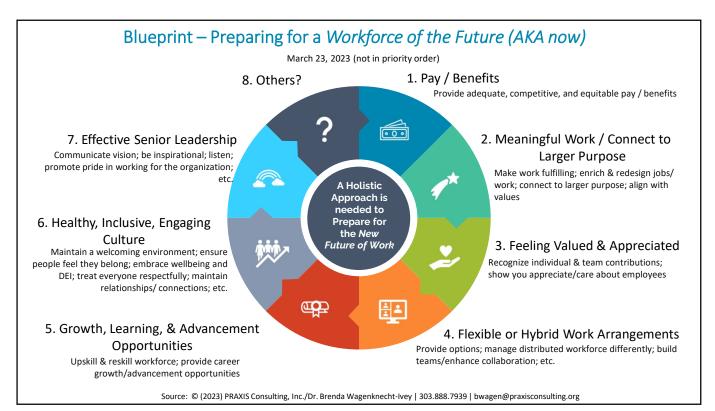














National Justice System Trends (p. 1)

- System Reform: Access to Justice Initiatives Fines & Bail/Pre-Trial Services; Regulatory Reform; Legal Representation (e.g., limited license professionals; Above the Line Initiative); Legal Education; Jury Practices; etc.
- Embracing technological innovation/ transforming service delivery models - hybrid hearings, services, and work
- 3. Racial/Social Equity & Justice and Diversity, Equity, and Inclusion (DEI) initiatives
- 4. Increasing focus on procedural fairness, implicit bias, secondary trauma, etc.

- 5. Fluctuation in Filings and Backlogs: pre-and post-COVID patterns
- Increasing number of litigants with behavioral health (mental health and/or addiction) issues; new interventions being implemented at all stages of the continuum including treatment/ therapeutic courts (Sequential Intercept Mapping – SIM)
- Increase in alternative/innovative methods for resolving disputes (e.g., restorative justice, online dispute resolution - ODR, treatment models)

Sources: PRAXIS Consulting, Inc./Dr. Brenda Wagenknecht-Ivey. NCSC Trends Publications. National Association for Court Management – Future in Courts Survey.

39

National Justice System Trends (p. 2)

- Increasing use of evidence-based practices (e.g., risk/needs assessments) to inform judicial and supervision decisions = achieve more effective case outcomes.
- 9. Declining court infrastructures (e.g., facilities, equipment, security).
- 10. Preparing for the "new future of work"
- 11. Increasing need to develop the next generation of judicial/court leaders; succession planning.
- 12. High turnover and vacancy rates; difficulty recruiting/ hiring employees; lack of readynow successors

- 13. The rise in physical threats and violence against judges / public officials.
- Increasing collaboration among justice system partners & community engagement to address system-wide issues (e.g., new initiatives: deflection, diversion, behavioral health, CJCCs)
- Growing need to up-skill and re-skill judges & the workforce; more distance/online education and micro learning
- Increase in gun violence/other violent crime (especially in urban areas – see next slide)

Sources: PRAXIS Consulting, Inc./Dr. Brenda Wagenknecht-Ivey. NCSC Trends Publications. National Association for Court Management – Future in Courts Survey.

