

# Mobile App User Guide

## About the Navitus Mobile App

With the Navitus mobile app, you can find nearby pharmacies, check medication costs, manage your prescriptions, view your digital ID card and better understand your pharmacy benefits. Our app is designed to be easy to use and helps you take control of your healthcare.

In this guide, you will learn:



### Where to download the app

The Navitus mobile app is available for both Android and iOS operating systems.



### How to register for the app

With an easy registration interface, you'll be ready to use the Navitus mobile app in minutes.



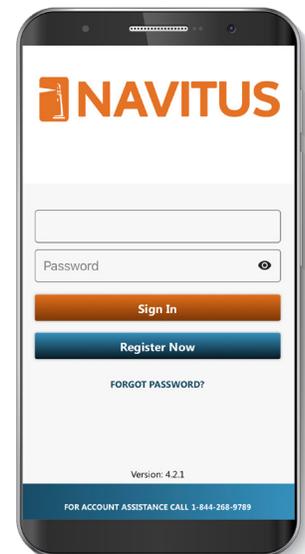
### How to use the app features

Learn how to find a pharmacy, compare prescription costs, view your medication history and more.



### What information is in the "My Profile" section

View your digital ID card, pharmacy benefit information, how to reach Navitus Customer Care and more.



## Download the Mobile App

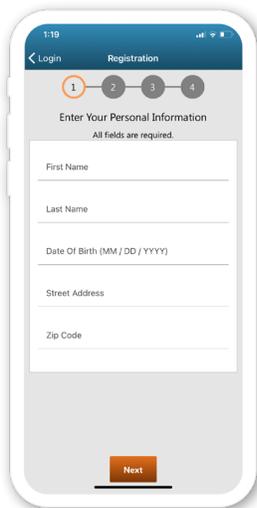


The app is available to iOS and Android users. You must be 18 years old or older and currently covered under Navitus' pharmacy benefit plan. Hover your phone's camera over the QR code to download the app.

# Registration

You can register with or without your member ID. To begin, select “Register Now” on the app’s home screen. If you are registered to use the Navitus member portal, you can log into the mobile app with the same username and password you created for the portal. There is no need to register again.

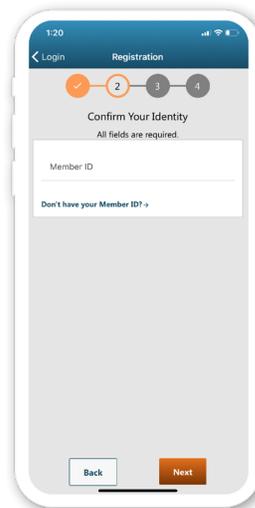
Complete the following four-step process to register:



Enter personal information screen

## STEP 1 Enter personal information.

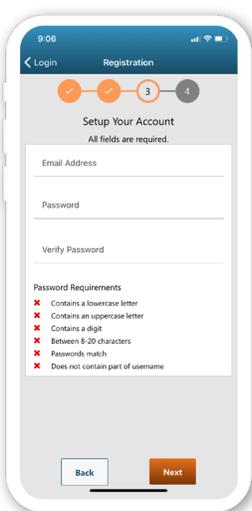
Enter your personal information and click “Next”.



Confirm your identity screen

## STEP 2 Confirm your identity.

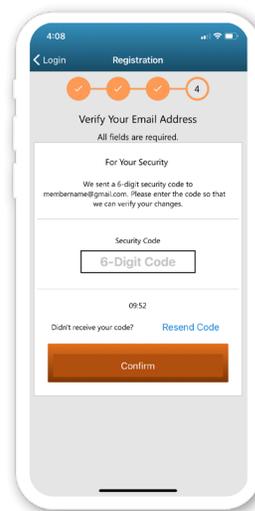
Confirm your identity by entering your member ID. If you don’t know it, click on the link that says “Don’t have your Member ID”. You will then be asked a series of personal questions to confirm your identity.



Choose login criteria screen

## STEP 3 Choose login criteria.

Set up your account by entering in your email address and choosing a password that meets the password requirements listed on the screen.



Verify email screen

## STEP 4 Verify your email address.

Complete the two-factor authentication by entering the six-digit security code that you receive via email.

# Features

## Cost & Coverage

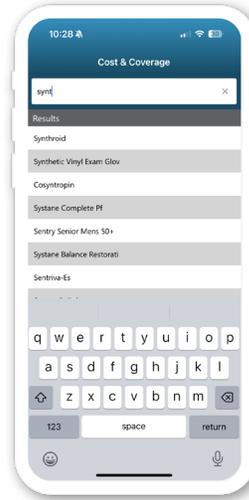
You can use the Cost & Coverage feature to search for a drug and check if it is covered by your plan. The tool will also show you the generic and brand version of the drug if applicable.



Drug search

### STEP 1 Enter drug name

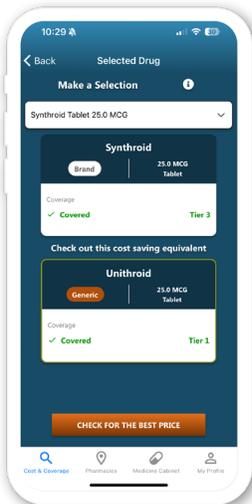
Search for a drug by typing the name of the drug in the search box. As you type, results will begin to appear.



Drug selection

### STEP 2 Select correct drug

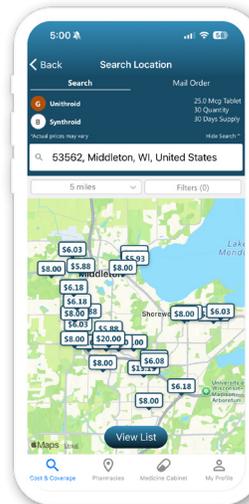
Select the correct drug from the list that appears.



Select drug dosage

### STEP 3 Select drug dosage

In the drop-down field under “Make a Selection”, choose the correct dosage of the medication. You can also click on the information icon to view details about the drug you selected.



Compare drug prices

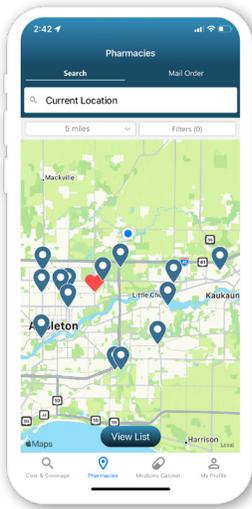
### STEP 4 Compare drug prices

Select “Check for the best price” to view the drug cost.

- Choose the day supply.
- Select your current location or search for a location by entering an address, city, state or zip code.
- Click on the mail order tab at the top of the screen for mail order information.

## Pharmacies

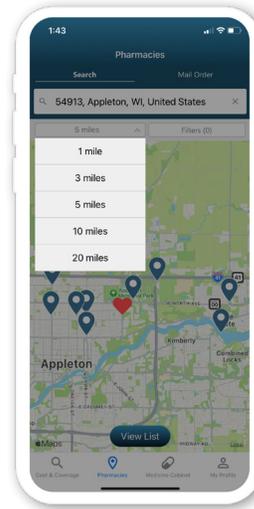
You can search for pharmacies in a certain area by using the “Pharmacies” tab. This feature is similar to the cost comparison map, but without showing drug prices.



Pharmacy search results screen

### STEP 1 Select a location

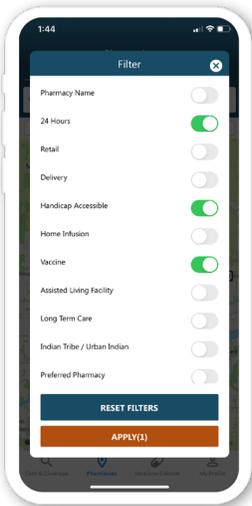
Search for a pharmacy by either selecting your current location or by typing in an address, city, state or zip code.



Pharmacy search mileage selector

### STEP 2 Choose a radius

Click on the mileage drop down to change the radius of your search. The default radius is five miles.



Pharmacy search filter screen

### STEP 3 Select pharmacy criteria

Narrow down your search by clicking on the filter button above the map to select the pharmacy criteria that best meets your needs.



Pharmacy detailed information screen

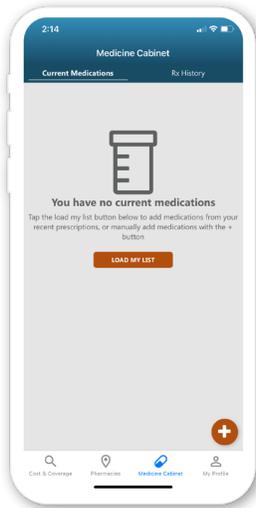
### STEP 4 View results and pharmacy details

Results are displayed on a map. Each pharmacy location is represented by a blue location pin. Click on the pin to view details about the pharmacy.

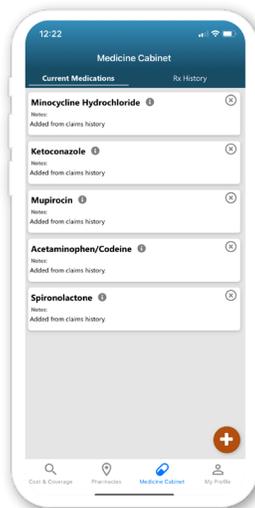
A list view of pharmacies is also available. Simply click on the “View List” button at the bottom of the map.

## Medicine Cabinet

The medicine cabinet feature allows you to either view and save your current or past medications. This list can be shared with your healthcare provider.



Current medications screen before using "Load my list"

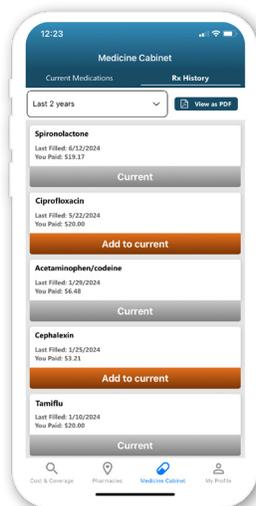


Current medications screen after using "Load my list"

### CURRENT MEDICATIONS

Use the "Load my list" button to automatically add medications from your claim history.

- When medications are added to this tab from Rx History, you are able to view drug information and images.
- Use the "+" button in the lower right corner to manually add a medication to your current medications list. Medications added this way will not have drug information or images available.



Rx history screen

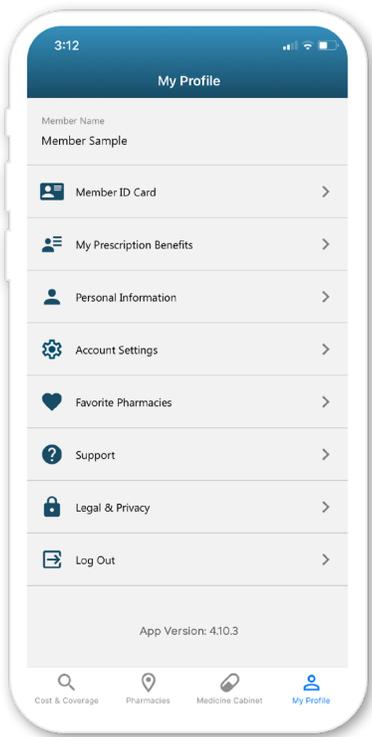
### Rx HISTORY

View medications that have been prescribed to you. You can adjust the time frame using the drop down at the top of the screen.

- View a PDF form of your claim history using the "View as PDF" button.
- Tap on a drug to view detailed information about all claims associated with that drug.
- Add past medications to your current medications list by clicking "Add to current"

## My Profile

The My Profile tab includes useful information and settings for the member.



My Profile screen

### FEATURE DESCRIPTIONS

#### Member ID Card

View a digital copy of your pharmacy ID card. Turn on the “View Offline” toggle at the top of the ID Card screen to access your ID card without having to log into the app.

#### My Prescription Benefits

Review your pharmacy benefits including copay amounts, out-of-pocket maximums and how much you have paid out-of-pocket for the plan year.

#### Personal Information

Update your personal information by adding your phone number to your account. The added information is used for easier two-factor authentication. You can also turn on the “Remember Email” function for a faster login experience.

#### Account Settings

Change your password or learn how to deactivate your account in this area.

#### Favorite Pharmacies

See the list of pharmacies that you marked as your favorites. You can also view a pharmacy’s detailed information by clicking on one of the pharmacies listed.

#### Support

Locate contact information for Navitus Customer Care and additional resources to assist you with your pharmacy benefits.

#### Legal & Privacy

The legal and privacy section provides access to the privacy policy and end user license agreement.

#### Log Out

Choose “Log Out” to exit the app. You will be required to provide your user name and password the next time you use the app.